



Terms of Sale

LAST UPDATED MAY 1ST, 2026.

IMPORTANT NOTICE TO USER: PLEASE READ THIS DOCUMENT CAREFULLY.

This Terms of Service ("Agreement") is a legal agreement between you (referred to herein as "you" or "your") and CI-Group (Corporate Incentives, Inc.) ("CI-Group," "we," "our," or "us") for access to and use of our website with a homepage available at <http://www.CI-Group.com> (the "Site") and other related software, interactive features, and/or services operated by us that post a link to this Agreement (collectively, the "Service"). BY ACCESSING OR USING THE SERVICE, YOU AGREE TO BE BOUND BY THE TERMS AND CONDITIONS OF THIS AGREEMENT. IF ANY OF THESE TERMS ARE UNACCEPTABLE TO YOU OR IN THE EVENT THAT ANY FUTURE CHANGES ARE UNACCEPTABLE TO YOU, DO NOT USE THE SERVICE. YOUR CONTINUED USE OF THE SERVICE NOW, OR FOLLOWING THE POSTING OF ANY CHANGES IN THIS AGREEMENT, WILL INDICATE ACCEPTANCE AND AGREEMENT BY YOU OF SUCH CHANGES. YOU REPRESENT THAT YOU HAVE THE LEGAL AUTHORITY TO ENTER INTO THIS AGREEMENT AND TO BE BOUND BY ITS TERMS.

CI-Group (Corporate Incentives, Inc.) ("Company," "we," "us," "our"), is a New Jersey corporation located at 291 US-22 East, Building 9, Lebanon, NJ 08833. These terms are applicable to products and services provided by Company, as well as any other related products and services that refer or link to these legal terms (the "Legal Terms") (collectively, the "Services").

You can contact us by phone at (+1)9085346100, email at legal@ci-group.com, or by mail to 291 US-22, Lebanon, NJ 08833, United States.

These Legal Terms constitute a legally binding agreement made between you, whether personally or on behalf of an entity ("you"), and CI-Group, concerning your access to and use of the Services. You agree that by accessing the Services, you have read, understood, and agreed to be bound by all of these Legal Terms. Your use of the services outlined in this agreement implies your consent to abide by all of these legal terms; failure to do so will require discontinued use. Supplemental terms and conditions or documents that may be posted on the Services from time to time are hereby expressly incorporated herein by reference. We reserve the right, in our sole discretion, to make changes or modifications to these Legal Terms from time to time. We will alert you about any changes by updating the "Last updated" date of these Legal Terms, and you waive any right to receive specific notice of each such change. It is your responsibility to periodically review these Legal Terms to stay informed of updates. You will be subject to, and will be deemed to have been made aware of and to have accepted, the changes in any revised Legal Terms by your continued use of the Services after the date such revised Legal Terms are posted.

For additional context and description of our service offerings, how we use your information and other legal and regulatory information regarding our products, please refer to:

- Service Requirements and Overview
- Security, Legal, and Regulatory Requirements

We recommend that you print a copy of these Legal Terms for your records.

Purchase and Payment | Credit Term Policy

All Clients

- If PO required by client, need PO before start of order
- Any single order over \$50,000 requires a 50% deposit
- Invoices overdue by 30 or more days, require prepayment on future orders until paid in full
- Payment terms are Net 30
- 3% processing fee for credit card payments

New Clients

- New client form (send along with our W9) > send at 80% prob and higher
- 100% deposit required on first 3 orders - waive for universities, hospitals and military
- Credit application if terms are desired after first 3 orders

You agree to provide current, complete, and accurate purchase and account information for all purchases made via the Services. You further agree to promptly update account and payment information, including email address, payment method, and payment card expiration date, so that we can complete your transactions and contact you as needed. Sales tax will be added to the price of purchases as deemed required by us. We may change prices at any time. All payments shall be in US dollars.

You agree to pay all charges at the prices then in effect for your purchases and any applicable shipping fees, and you authorize us to charge your chosen payment provider for any such amounts upon placing your order. If your order is subject to recurring charges, then you consent to our charging your payment method on a recurring basis without requiring your prior approval for each recurring charge, until such time as you cancel the applicable order. We reserve the right to correct any errors or mistakes in pricing, even if we have already requested or received payment.

We reserve the right to refuse any order placed through the Services. We may, in our sole discretion, limit or cancel quantities purchased per person, per household, or per order. These restrictions may include orders placed by or under the same customer account, the same payment method, and/or orders that use the same billing or shipping address. We reserve the right to limit or prohibit orders that, in our sole judgment, appear to be placed by dealers, resellers, or distributors.

Term and Termination

These Legal Terms shall remain in full force and effect while you use the Services. WITHOUT LIMITING ANY OTHER PROVISION OF THESE LEGAL TERMS, WE RESERVE THE RIGHT TO, IN OUR SOLE DISCRETION AND WITHOUT NOTICE OR LIABILITY, DENY ACCESS TO AND USE OF THE SERVICES (INCLUDING BLOCKING CERTAIN IP ADDRESSES), TO ANY PERSON FOR ANY REASON OR FOR NO REASON, INCLUDING WITHOUT LIMITATION FOR BREACH OF ANY REPRESENTATION, WARRANTY, OR COVENANT CONTAINED IN THESE LEGAL TERMS OR OF ANY APPLICABLE LAW OR REGULATION. WE MAY TERMINATE YOUR USE OR PARTICIPATION IN THE SERVICES OR DELETE ANY CONTENT OR INFORMATION THAT YOU POSTED AT ANY TIME, WITHOUT WARNING, IN OUR SOLE DISCRETION.

If we terminate or suspend your account for any reason, you are prohibited from registering and creating a new account under your name, a fake or borrowed name, or the name of any third party, even if you may be acting on behalf of the third party. In addition to terminating or suspending your account, we reserve the right to take appropriate legal action, including without limitation pursuing civil, criminal, and injunctive redress.

Contact Us

In order to resolve a complaint regarding the Services or to receive further information regarding use of the Services, please contact us at:

CI-Group 291 US-22
Lebanon, NJ 08833
United States
Phone: (+1)9085346100
legal@ci-group.com